REGION OF OTTAWA-CARLETON RÉGION D'OTTAWA-CARLETON

REPORT RAPPORT

SUBJECT/OBJET	9-1-1 TRAINING MANUAL
FROM/EXP.	Co-ordinator, 9-1-1 Management Board
TO/DEST.	9-1-1 Management Board
DATE	24 January 2000
Our File/N/Réf. Your File/V/Réf.	03 02-00-0009

REPORT RECOMMENDATION

For discussion.

BACKGROUND

As detailed in the Minutes of 8 October 1999, the Board agreed to circulate copies of the revised 9-1-1 Training Manual to all partners, with a request that any last-minute changes be brought forward for final approval by the Management Board at its next meeting.

Unfortunately, during the process of implementing the suggested changes, many technical difficulties were experienced in finalizing the Manual. Consequently, advance circulation to 9-1-1 partners did not occur. Instead, copies were distributed to the Advisory Committee members concurrently with the distribution of this agenda, with a request to advise the undersigned of any modifications which would then be presented to the Board for consideration.

The Training Manual is issued separately.

Approved by Rosemary Nelson