

REGION OF OTTAWA-CARLETON  
RÉGION D'OTTAWA-CARLETON

REPORT  
RAPPORT

---

Our File/N/Réf.            03 02-99-0009  
Your File/V/Réf.

DATE                        19 January 1999

TO/DEST.                 9-1-1 Management Board

FROM/EXP.                Co-ordinator, 9-1-1 Management Board

SUBJECT/OBJET         **EFFICIENCY RATIO**

---

**REPORT RECOMMENDATION**

**That the 9-1-1 Management Board receive this verbal report for information.**

**BACKGROUND**

Inspector Gary Nelson will present a verbal report on the Bureau's 9-1-1 Efficiency Ratio.

*Approved by*  
*Rosemary Nelson*