

REGIONAL MUNICIPALITY OF OTTAWA-CARLETON  
MUNICIPALITÉ RÉGIONALE D'OTTAWA-CARLETON

REPORT  
RAPPORT

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DATE                       5 November 1996

TO/DEST.                 Coordinator, Community Services Committee

FROM/EXP.               Commissioner, Social Services Department

SUBJECT/OBJET         **YOUTH FUNDING RECOMMENDATIONS, 1997**

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### **DEPARTMENTAL RECOMMENDATION**

**That the Community Services Committee approve the allocation of \$92,407 for Youth Funding for 1997 as recommended by the Allocations Committee, as described in Annex E.**

### **PURPOSE**

This report presents the recommendations of the Social Services Department's Allocations Committee for the Youth Strategy Funding for 1997.

### **BACKGROUND**

In June 1994, Regional Council approved the recommendations of the Social Services Department in a report titled "Youth Strategy: Priorities and Implementation - Purchase of Community Services". This report identified a Youth Strategy to assist the Department in allocating purchase of service funds to serve low income youth. The proposed Youth Strategy is consistent with the priorities established by the Social Services Planning Project (SSPP) - Youth Sector, the mandate of the Department, and the Youth Development Model (approved by Social Services Committee, 1993, to guide and support service delivery and program administration). The Youth Strategy identifies priority areas for funding and a process to implement the strategy through future contractual and funding arrangements between the Department and community organizations.

The recommendations approved within the first section of the 1994 Youth Strategy report include a definition of the age range for youth (12-19 years) and definitions of low income. Funding priorities were established to meet gaps in services as identified by the community and to purchase those services which fall within the Department's mandate.

The report identified the funding priorities as follows: **Supports for Independent Living, Counselling in Reconciliation/Mediation and Mentoring/Match/Peer Support**. The priority target groups identified include **girls and young women, francophone youth, visible and ethnic minority youth and aboriginal youth**.

The second section of the report described the process to implement these priorities and included calls for proposals to the community, the establishment of contracts within the Department's funding guidelines and criteria and the reallocation of funds from the Youth Services Bureau over a 3 year period.

More specifically, the Department proposed a re-allocation of 5% per year for three years beginning in 1995, of the funding to the Youth Services Bureau, for the purchase of other community services for youth. This amounts to approximately \$80,000 per year or \$240,000 over three years. The initial call for proposals required that community agencies submit proposals for programs for the duration of a time limited contract (normally 3 years).

Allocations for 1995/1996 were processed in 1995, following the recommendations of an Allocations Committee. Funding allocations for 1995/1996 met most of the priority areas as described in Annex A. However, there were no proposals received which sufficiently addressed the needs for services in the area of youth counselling for reconciliation/mediation nor any proposals received for services which addressed the specific needs of Aboriginal youth.

Community Services Committee and Council approved the recommendation of the 1995/1996 Allocations Committee that funding available in 1997 (anticipated at \$94,000) be advertised to the community in the spring of 1996, for the same funding priorities but that **priority consideration be given to services for aboriginal youth and services for youth counselling for reconciliation/mediation**.

## PROCESS

During early 1996, the Department met and worked with community agencies which provide services for aboriginal communities/groups to inform them about the Youth Funding Strategy and priorities and to assist them in developing partnerships and funding proposals.

The Department reviewed the definition of youth counselling for reconciliation/mediation as described in the Youth Strategy Report, to align the services to be purchased with the services provided by the community. The Department solicited input from community agencies including counselling agencies, ethno-racial community agencies, aboriginal agencies, the Youth Services Bureau, private mediation services, Universities and the Department's Youth Assistance Program to develop a working definition of Youth Counselling, Reconciliation/Mediation (see Annex B).

Considering the need for culturally sensitive services which address issues related to intergenerational conflict in Aboriginal youth and new immigrants, the Department aims to support, build and strengthen the capacity of the community to develop and enhance services in the areas related to youth counselling for reconciliation/mediation and services for aboriginal youth.

Public Announcement for Youth funding - 1997

In April 1996, the Department announced the availability of Youth Funding for 1997 through community newspapers, flyers and letters to community agencies. Over two hundred letters were sent to community agencies and groups which provide a variety of social services in the Ottawa-Carleton Region.

The information provided clearly stated that:

Primary consideration will be given to organizations which provide services to low income youth aged 12 to 19, agencies which do not duplicate existing services and agencies which work collaboratively with other organizations in the area of:

- Supports for Independent Living
- **Reconciliation/Mediation Counselling**, and
- Mentoring/Match/Peer Support

To meet the special needs of:

- girls and young women
- francophone youth
- visible and ethnic minority, and
- **aboriginal youth**

Priority will be given to:

- services which meet the needs in the area of youth counselling, reconciliation/ mediation, and
- services for aboriginal youth in any of the priority areas stated above

Priority will be given to joint collaborative proposals from more than one organization.

Agencies were provided with an information package which included information on funding priorities, guidelines for submissions and a working definition of Counselling for Reconciliation/Mediation to assist them to prepare their proposals. The package informed agencies that proposals would be reviewed on the basis of clear indication of need, clearly defined results, well planned activities related to anticipated results, indication of cooperation with other related organizations, how youth will access services and how youth are involved in planning, management, implementation and evaluation of services.

The call for proposal required agencies to submit their proposals in an outline form to save them time in preparing detailed proposals. Agencies whose proposals sufficiently met the funding requirements were invited to clarify their proposals through presentations to the Allocations Committee.

Agencies were offered assistance in developing their project outline. Some agencies requested individual support and were offered the necessary information and guidance. The Department also sent the list of agencies requesting information packages to each agency to help them identify and build partnerships with each other.

#### Review of Proposals - 1997

The review process involved an initial screening by Departmental staff to identify proposals which met the eligibility criteria of the Region and Department. Of the twenty eight applications received, totalling \$1,146,705, seven did not meet the basic eligibility criteria.

The twenty one remaining proposals which met the Departmental criteria were reviewed by a Working Group comprised of two youth in receipt of General Welfare Assistance, a parent in receipt of General Welfare Assistance and two Regional staff.

The Working Group met for two days to review each proposal on the basis of priorities addressed, clear objectives, a well defined implementation plan related to the anticipated results, clearly defined outcomes, clear indication of accessibility of services by youth, indication of youth participation in the development, planning, implementation and evaluation of the project, indication of collaboration/partnership demonstrated by clearly defined roles and responsibilities of collaborators/ partners and geographic area served. The review process was also enriched by the personal life experiences of the members of the Working Group.

The Working Group identified nine agencies for further review by the Allocations Committee.

Allocations Committee Review

The next part of the review process involved an Allocations Committee, made up of 13 members including Departmental staff, other funders, representatives from community organizations such as Tungasuvvingat Inuit, Cumberland Township Community Resource Centre and Big Sisters Association of Ottawa Carleton, Regional Police Department, parents and youth. Prior to the first meeting, each Allocations Committee member was provided with a complete package including copies of the nine proposals, information on funding priorities, copy of guidelines for submissions and rating forms to help them assess proposals and formulate questions or points for clarification for the respective agencies and their partners.

Proposals were reviewed by the Allocations Committee during two days of meetings. The Committee reviewed the proposals and formulated questions and points of clarification which were addressed with the agencies during their presentations.

A consensus of the Allocations Committee was reached for all funding recommendations.

Allocations Committee Recommendations for 1997

The Allocations Committee recommended to the Department that three agencies receive funding beginning in 1997. Following is the list of the agencies:

	<b>1997</b>
<b><u>Aboriginal Women's Centre</u></b>	<b>\$ 36,220</b>
<b>Partner:</b> Pinganodin Lodge	
<b><u>Canadian Mental Health Association</u></b>	<b>\$ 19,062</b>
<b>Partners:</b> Sandy Hill Health Centre Youth Services Bureau	
<b><u>Somali Centre for Youth, Women and Development</u></b>	<b>\$ 37,125</b>
<b>Partners:</b> Children's Aid Society (CAS) Catholic Immigration Centre (CIC). Pinecrest Queensway Health and Community Services (PQHCS)	
<b>TOTAL</b>	<b>\$ 92,407</b>

All agencies have been notified of the recommendations of the Allocations Committee.

The priority areas addressed through the recommended Youth funding for 1997 are **Counselling for Reconciliation/ Mediation, Mentoring/Match/Peer Support** and **Supports for Independent Living**. The priority target groups are **Aboriginal Youth, Francophone\*** and **Visible and Ethnic Minorities/ Somali Youth**. See Annex C.

\* Francophone Youth are not the primary target of the agencies funded for 1997 but the three agencies funded will serve Francophone youth.

#### Programs To Be Delivered Through The Recommended Agencies

##### **Aboriginal Women's Centre, "Bringing All The Little Brothers and Sisters Together"**

This project is a collaborative effort between the Aboriginal Women's Support Centre (AWSC) and Pinganodin Lodge. The Aboriginal Women's Centre provides a variety of services including crisis counselling, referral services, advocacy and work with area shelters and detention centres to promote the empowerment and well being of aboriginal women and children who are survivors of family violence. The Pinganodin Lodge is a transitional home for Aboriginal males seeking a safe place to help them and their families heal from the effects of alcohol and drug abuse by using Native culture, traditions and values. The Pinganodin Lodge will provide drop-in services for Aboriginal males.

The project will provide aboriginal youth with a safe environment for healing, traditional teachings, culturally sensitive and competent reconciliation/mediation counselling, healthy peer relationships and peer support, role models and healthy social activities. A Youth Committee comprised of male and female youth, youth workers, representatives from Youth Services Bureau, Odawa Native Friendship Centre and an elder will oversee the project. The funding recommended for 1997 is \$36,220.

Services will be provided in English, French and various Aboriginal languages.

The program will meet the needs of the priority group **Aboriginal Youth** in the priority areas of **Mentoring/Match/Peer Support** and **Counselling for Reconciliation/ Mediation**.

##### **Canadian Mental Health Association, "Wrap Around Youth Methodology"**

The Canadian Mental Health Association works to promote mental health and to support a high standard of treatment services for the psychiatrically disabled and their families. It encourages public action to strengthen community mental health services and related policies and legislation. The funds recommended will be utilised to continue the Youth Intensive Case Management Role in the youth delivery system for homeless/street youth with serious mental health problems and for establishing a supported housing option for youth. The target group is identified as being multi-problemled, difficult to engage and require flexible long term support to help them meet their goals. As partners, the Youth Services Bureau will provide services and will share the payment of the portion of the salary of the worker with Sandy Hill Health Centre. The funding recommended for 1997 is \$19,062.

Services will be provided in English and French.

The priority areas met are **Supports for Independent Living, Mentoring/Match/Peer Support** for **girls** and **young women** and others.

### **Somali Centre for Youth, Women and Community Development, “Somali Family Intervention Project”**

The “**Somali Family Intervention Project**” is a collaborative initiative by the Somali Centre for Youth, Women and Community Development, Pinecrest Queensway Health and Community Services (PQHCS), Children’s Aid Society (CAS) and Catholic Immigration Centre (CIC). The Somali Centre for Youth, Women and Community Development is an amalgamation of eight Somali community agencies which joined their resources to provide Somalis in Ottawa-Carleton with quality services irrespective of clan or religious affiliation, to cooperate and maintain sustainable collaboration with other service providers and community groups and to advocate for important issues of concern for the Somali community. The Children’s Aid Society (CAS) will support the development and delivery of training, provide clinical supervision and space. Pinecrest Queensway Health and Community Services will provide access for settlement/ counselling services, administrative support and space while the Catholic Immigration Centre will manage the funds, provide settlement/counselling support and support the development of training components. All partners will participate in the management of the project.

The “**Somali Family Intervention Project**” will provide training for volunteers to: provide mediation and crisis intervention, act as resources to agencies serving Somali youth, provide counselling and conflict resolution services, be mentors and role models to Somali youth and run group counselling in two high schools, one in the East another in the West. The project aims to introduce alternative ways of counselling and mediation services and to develop a model which, in its third year, could be applied by the Cambodian community. The recommended funding for 1997 is \$37,125.

Services will be provided in both English and French.

The priorities met through this program are **Counselling for Reconciliation/Mediation** for **members of ethnic and visible minorities/Somali youth**.

### PROPOSALS NOT RECOMMENDED FOR FUNDING IN 1997

Africa Foundation of Canada  
 Banff Avenue Community House  
 Bellevue Community Project  
 Canadian Mothercraft of Ottawa-Carleton  
 Canadian Somalilander Community Association (C.S.C.A.)  
 Centre for Treatment of Sexual Abuse and Childhood Trauma  
 Community Resource Centre of Goulbourn, Kanata and West Carleton  
 Disabled Persons Community Resources  
 Conseil économique et social d’Ottawa-Carleton  
 Fédération de la jeunesse franco-ontarienne  
 Harambee Centres Canada  
 Jewish Family Services of Ottawa Carleton (2 proposals)  
 Lowertown Resource Centre/ Centre de ressources de la basse-ville

Ottawa Muslim Community Circle  
 Ottawa Rape Crisis Centre  
 Ottawa-Carleton Immigrant Services Organization  
 Ottawa-Carleton Police Youth Centre de la jeunesse  
 Association des services communautaires Overbrook-Forbes/ Overbrook-Forbes  
 Community Services Association  
 Parent Resource Centre  
 Planned Parenthood Ottawa  
 Rainbow Women's Centre  
 Safety New(work)s Coalition  
 Volunteer Centre of Ottawa-Carleton  
 Youth Services Bureau - La Maison des jeunes de Vanier

#### Allocations Committee - Remarks

Due to limited funding, the Allocations Committee selected only the three proposals which best met the Department's priorities and criteria. Unfortunately, the recommended amounts are, in all cases, less than the amounts requested which means that all 3 proposals may need to be revised. (See Annex E). In addition, the Allocations Committee expressed concern that gaps for services for francophone youth and francophone ethnic minority youth have not been sufficiently addressed. All three recommended proposals will, however, serve francophone youth. The Somali Centre for Youth, Women and Development will reach out to French speaking Somali youth, the Aboriginal Women's Support Centre and Pinganodin Lodge will provide services for Francophone youth and the Canadian Mental Health Association will have a bilingual worker to reach out to Francophone clients.

To help address some of these issues the Allocations Committee recommended that the Department refer the proposals from the Ottawa-Carleton Immigrant Services Organization and the Association des services communautaires Overbrook-Forbes to the One Year Grant process of the Region and the United Way/Centraide for consideration in 1997.

#### PUBLIC CONSULTATION

The priorities for the Youth Strategy Funding arise out of the report entitled Youth Strategy: Priorities and Implementation - Purchase of Community Services, 1994.

The Regional Social Services Committee, Social Services Department staff, the community and low-income youth were consulted in the development of the funding priorities.

The Youth Strategy identifies priority areas for funding which are: Supports for Independent Living, Reconciliation/Mediation, Counselling and Mentoring/Match/Peer Support. The other level of priorities which applies to all other priorities are services for young women, francophone youth, visible and ethnic minority youth and aboriginal youth.

The Working Group and the Allocations Committee, which include representatives from the community, youth and the Department's clients, reviewed the proposals within the context of these priorities.



FINANCIAL CONSIDERATION

In June 1994, Regional Council approved a budget of approximately \$240,000 phased in at \$80,000 per year over three years for Youth Strategy funding, starting in 1995. These funds are available through a reallocation of funds from the Youth Services Bureau. The third and final year of this reallocation is 1997.

CONCLUSION

The Department would like to acknowledge the efforts of all the community agencies which applied for funds this year. The work of these agencies is very valuable to our community and clearly all the applicant agencies are strongly committed to meeting the needs of youth. The Department would like to thank the members of the Allocations Committee and the Working Group, in particular the youth, for their valuable contribution to the allocations process.

*Approved by Dick Stewart*

HB/lw

Attachment

**PRIORITIES ADDRESSED**  
**YOUTH FUNDING STRATEGY**  
**1995/1996**

PRIORITY AREAS OF SERVICES	PRIORITY TARGET GROUPS				OTHERS
	Girls, Young Women	Francophone	Visible and Ethnic Minorities	Aboriginal Groups	Other
Supports Independent Living	<i>Canadian Mental Health Association (CMHA)</i>  <i>Pinecrest Queensway</i>				
Reconciliation/Mediation/ Counselling		<i>Lowertown/Ste Anne</i>			
Mentoring/Match/ Peer Support	<i>Big Sisters</i> <i>CMHA</i> <i>Pinecrest Queensway</i>	<i>Big Sisters</i>	<i>Big Sisters</i> <i>Carlington</i>		
Other		<i>Lower Town/Ste. Anne</i>			

**SOCIAL SERVICES DEPARTMENT  
YOUTH FUNDING STRATEGY**

**COUNSELLING, RECONCILIATION/MEDIATION SERVICES - DEFINITION**

**Definition**

A range of potential services can be provided through Counselling, Reconciliation/ Mediation services to address needs related to this area. The Department would purchase services in this area, which include:

- a) Support for youth, who wish to remain in or return to their home (reconcile differences between parents and youth).
- b) In cases where the home is determined not to be an appropriate place, the support can include helping the youth in achieving a stable independent living arrangement, while also maintaining the positive relationship with the family.

**Note:** The aim of the support for this case is to identify ways which help parents and youth to negotiate a workable way of living apart but maintain a positive relationship.

- c) Support to resolve conflict between parents and youth.
- d) Support to youth and parents to working out an agreement that is responsive to the needs of both the youth and the parent.
- e) Provide an environment where parents and youth meet to facilitate positive relationships.

**Note:** \* The delivery of the services should be culturally sensitive to the needs of the clients.

- \* The Department will take into consideration the definition of “parent” from different cultural perspectives, to ensure that the needs of youth from diverse cultural backgrounds are met. “Parent” may therefore be a person/persons whose role is to nurture and look after the youth, be it a member of an extended family or a person/persons delegated to look after the youth.

**PRIORITIES ADDRESSED  
YOUTH FUNDING STRATEGY  
1995/1996/1997**

PRIORITY AREAS OF SERVICES	PRIORITY TARGET GROUPS				OTHERS
	<b>Girls, Young Women</b>	<b>Francophone</b>	<b>Visible and Ethnic Minorities</b>	<b>Aboriginal Groups</b>	<b>Other</b>
<b>Supports Independent Living</b>	<i>Canadian Mental Health Association (CMHA) Pinecrest Queensway</i>  CMHA	<u>CMHA</u>			<u>CMHA</u>
<b>Reconciliation/Mediation/ Counselling</b>	<u>CMHA</u>	<i>Lowertown/Ste Anne</i>  <u>CMHA, Aboriginal Women's Centre, Somali Youth, Women and Development Centre</u>	<u>Somali Youth, Women and Development Centre</u>	<u>Aboriginal Women's Centre</u>	<u>CMHA</u>
<b>Mentoring/Match/ Peer Support</b>	<i>Big Sisters CMHA Pnecrest Queensway</i>	<i>Big Sisters</i>	<i>Big Sisters Carlington</i>	<u>Aboriginal Women's Centre</u>	
<b>Other</b>		<i>Lower Town/Ste. Anne</i>		<u>Aboriginal Women's Centre</u>	

**Note** *Italics and Bold* indicate priority areas and groups addressed through the **1995/1996 funding**  
Underlined indicate priority areas and target groups addressed through the **1997 funding**

**BUDGET  
YOUTH FUNDING - 1997**

<b>ORGANIZATION</b>	<b>BUDGET REQUESTED</b>	<b>BUDGET RECOMMENDED</b>
Aboriginal Women's Centre	\$ 50,000	\$ 36,220
CMHA	\$ 21,927	\$ 19,062
Somali Youth, Women and Development Centre	\$ 43,846	\$ 37,125
<b>TOTAL</b>	<b>\$ 115,773</b>	<b>\$ 92,407</b>

**ALLOCATIONS COMMITTEE FUNDING RECOMMENDATION FOR  
YOUTH FUNDING 1997**

<b><u>Aboriginal Women's Centre</u></b>	<b>\$ 36,220</b>
<b>Partner:</b> Pinganodin	
<b><u>Canadian Mental Health Association</u></b>	<b>\$ 19,062</b>
<b>Partners:</b> Sandy Hill Health Centre Youth Services Bureau	
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