



ADULT HIGH SCHOOL MATURE STUDENT EVALUATION

<i>Partners:</i>	Adult High School and the Region of Ottawa-Carleton
<i>Goals and Objectives:</i>	To provide mature students with an evaluation of their past earned credits, past training and past experience in order to assess what credits need to be completed towards a grade 12 diploma.
<i>Target Groups:</i>	Ontario Works participants who want to complete a grade 12 diploma.
<i>Outcomes:</i>	24 Ontario Works participants were assessed and assigned official high school credits for their past education, training and work experience. Individualized action plans were developed for the completion of an Ontario Secondary School Diploma. 14 are registered as mature students for the fall semester (1999).

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HUMAN RESOURCES: BIOTECHNOLOGY SECTOR

Partners: Ottawa Life Sciences Council, Biotechnology Human Resources Council, Human Resources Development Canada, Ministry of Education and Training, Region of Ottawa-Carleton, Public and Private sector partners.

Goals and Objectives: To identify short and long term human resource requirements in the biotechnology sector.

Target Groups: The methodology and results will serve as a template for other human resource sector development in the Region.

Outcomes: Labour force information will be available on the emerging growth areas in our Region.



CUSTOMER SERVICE OFFICER INITIATIVE

<i>Partners:</i>	Canada Trust, Malkam and the Region of Ottawa-Carleton
<i>Goals and Objectives:</i>	To provide opportunities for Ontario Works participants to become employed in the financial/customer service sectors. Participants will receive a range of supports including customer and financial services training.
<i>Target Groups:</i>	Ontario Works participants who are job ready and who have previous experience in customer service.
<i>Outcomes:</i>	Increased employability after successful completion of this customized training. 92% completion rate for 5 week Orientation session 62% employed in customer service after 4 months



CAREER STATION / CATERING

Partners: Career Station and Region of Ottawa-Carleton

Goals and Objectives: To provide catering training and employment support for youth.

Target Groups: Ontario Works participants (18 - 30 years of age) interested in a career in catering.

Outcomes: Provision of catering training and employment opportunities to 21 participants



CAREER DEVELOPMENT TOOL FOR LITERACY LEARNERS

Partners: La Magie des lettres, other literacy services in the community' colleges and school boards.

Goals and Objectives: To create a career development tool in french for individuals who have literacy barriers.

Target Groups: Individuals with literacy barriers.

Outcomes: Development of a tool to be used by literacy and basic skills trainers in community centres, colleges and adult schools.

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HEALTH AND HOME CARE SERVICES

<i>Partners:</i>	A training institution and the Region of Ottawa-Carleton
<i>Goals and Objectives:</i>	To provide employment opportunities and training certification for health and home support service providers.
<i>Target Groups:</i>	Ontario Works participants who have an interest or previous work experience as health and home support service providers.
<i>Outcomes:</i>	Employment of 10-15 individuals who have completed training and certification in the Home Support Worker II program..



OLSTEN/LEARNQUEST/COMPAQ CALL CENTRE AGENT

Partners: Olsten Staffing Services, Compaq Canada, Learnquest and the Region of Ottawa Carleton

Goals and Objectives: To provide customized, tailored, training in a simulated customer service support work environment

Target Groups: Ontario Works participants who have previous customer service experience and an interest in working in a call centre/ help desk environment. Participants must have an introductory knowledge of computers and good communication skills.

Outcomes: 15 Ontario Works participants who successfully complete the training will be offered employment in the Information Technology sector as Customer Service Support Specialists.

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COMPUTERS IN THE COMMUNITY

Partners: The Task Force on Poverty; the Coalition of Community resource and Health Centres; Human Resources Development Canada; Urban Cap; Year 2000 Project; community mentors and participants.

Goals and Objectives: To provide low-income earners with access to technological skill development in 13 sites across the Region.

Target Groups: Low income households across the Region.

Outcomes: Provision of training, skill development and employment in the technology sector.

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FOREIGN-TRAINED TEACHERS

Partners: Ottawa Centre for Research and Innovation (OCRI), Association of Somali Canadian Teachers of Ottawa-Carleton (ASCTOC), Ottawa-Carleton District School Board and Local Agencies Serving Immigrants (LASI).

Goals and Objectives: To assist foreign trained teachers to acquire certification and become employed in their profession.

Target Groups: have
Under-employed and unemployed foreign trained teachers who not been able to work in the teaching profession due to accreditation difficulties.

Outcomes: To assist 10 to 50 individuals to gain part time or full time employment as teachers by the fall of 1999.



HIDDEN SKILLS PROJECT

Partners: Representatives of the Hoteliers Association, a mid-sized hotel ,
Ottawa Tourism and Convention Authority,
educational/training sector and the region of Ottawa-Carleton.

Goals and Objectives: To provide work-based assessment and training supports for
employees working in entry level positions in the hotel sector.

Target Groups: Employees in entry level positions within the hotel sector who have
“hidden skills” that can be used in other employment sectors.

Outcomes: Increased awareness of community-based employment resources;
skills assessment and matching hotel staff to other employment
opportunities that reflect their “hidden skills” and participation in
customized training.

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HIRING OF HEALTH CARE PERSONNEL IN HOMES FOR THE AGED

Partners: Region of Ottawa-Carleton, Homes for the Aged

Goals and Objectives: To facilitate the hiring, on a casual basis, of Ontario Works participants who are qualified health care workers within the Region of Ottawa-Carleton.

Target Groups: Qualified Ontario Works participants.

Outcomes: Increased awareness of health care employment opportunities;
review of Ontario Works participant qualifications in health care;
provision of training/supports related to employment preparation techniques



HIRING OF ADMINISTRATIVE SUPPORT STAFF

Partners: **The Region of Ottawa Carleton**

Goals and Objectives: The Human Resources of the Region of Ottawa Carleton maintains an inventory of qualified candidates for temporary administrative support positions within the Corporation. This initiative aims to facilitate and support qualified Ontario Works participants to get their names in this inventory in order to have access to internal Region of Ottawa-Carleton job opportunities.

Target Groups: Ontario Works participants who are job ready and are interested in administrative support positions within the Region of Ottawa Carleton. Participants must have completed grade 12 and must have previous office experience. Reading and writing ability in English is a requirement and bilingualism is an asset. All participants must pass a clerical test.

Outcomes: Providing Ontario Works participants with access to internal employment opportunities.



LA CLÉ DE L'OPPORTUNITÉ

<i>Partners:</i>	La Cité Collégiale and the Region of Ottawa-Carleton
<i>Goals and Objectives:</i>	To provide training and employment placement opportunities to francophones who have multi-barriers to employment.
<i>Target Groups:</i>	Francophones (25 years of age and older) who have limited education and limited work experience.
<i>Outcomes:</i>	Training to 30 francophones to increase their employability and provide placement options in the service/technology sectors.

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OC TRANSPO

<i>Partners:</i>	OC Transpo : Region of Ottawa Carleton, and potentially, a customized training provider.
<i>Goals and Objectives:</i>	To provide access and referral to a variety of positions within OC Transpo for qualified Ontario Works participants.
<i>Target Groups:</i>	Job ready Ontario Works participants, who meet the basic qualifications for OC Transpo.
<i>Outcomes:</i>	Providing our clients with on-going access to employment opportunities with OC Transpo.



PAINTER / DECORATOR

<i>Partners:</i>	Ministry of Training, Colleges and Universities; Youth Employment Resource Centre of Nepean; City of Kanata; Townships of Goulbourn and West Carleton and Region of Ottawa-Carleton, and potentially, a Federal Government Department.
<i>Goals and Objectives:</i>	To provide youth with pre-apprenticeship training and apprenticeship certification as a painter/decorator.
<i>Target Groups:</i>	Ontario Works participants (16 to 30 years of age) and non Ontario Works youth.
<i>Outcomes:</i>	Three participants are employed. Three participants will begin the apprenticeship certification requirements for painter/decorator. An additional intake is scheduled for the fall, 1999.



MARKET RESEARCH REPRESENTATIVE

<i>Partners:</i>	Private sector Call Centre and the Region of Ottawa-Carleton*
<i>Goals and Objectives:</i>	To provide participants with training and employment opportunities as Market Research representatives.
<i>Target Groups:</i>	Ontario Works participants who are job ready and have good communication skills.
<i>Outcomes:</i>	15 employed within the first phase.



TELEMARK EMPLOYMENT PROGRAM

Partners: TeleMark and the Region of Ottawa-Carleton

Goals and Objectives: To provide Ontario Works participants with employment opportunities in sales and customer services within TeleMark.

Target Groups: Ontario Works participants who are job ready and interested in a career in TeleMark.

Outcomes: On-going information sessions to interested participants, to facilitate a match to employment.



TOURISM / HOSPITALITY-FOOD AND BEVERAGE YOUTH EMPLOYMENT

Partners: Algonquin College; Job Connect, Youth Employment Resource Centres

Goals and Objectives: To provide specialized training to youth interested in working in the food and beverage sector.

Target Groups: Ontario Works participants who are between the ages of 16 to 30.

Outcomes: Provision of short term training to 25 youth interested in 6 month employment within tourism/hospitality sectors. Provision of incentives to employers.

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YOUTH INTERNSHIP

Partners: Somerset West Community Health Centre; local high tech employers; Human Resources Development Canada; Ministry of Education and Training and the Region of Ottawa-Carleton

Goals and Objectives: To identify ongoing funding for an existing program which currently provides youth-at-risk with technical and employment skill development for entry level positions in the high tech sector.

Target Groups: Youth-at-Risk

Outcomes: Human Resources Development Canada and/or the Ministry of Education and Training will establish ongoing funding for this program.

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YOUTH INTERNSHIP TO EMPLOYMENT

Partners:

Youth 2000 ; Local Agencies Serving Immigrants; local businesses; Malkam Consultants; Human Resources Development Canada and other potential sponsors.

Goals and Objectives:

To provide internship and employment to 60 youth-at-risk.

Target Groups:

Youth -at-Risk

Outcomes:

Provision of internship and employment to 60 youth-at-risk
Provision of: job specific recruitment of internship host and candidates; in-class pre-employment preparation; job-specific orientation; on-site workplace mentoring; case management and project evaluation.