

REGIONAL MUNICIPALITY OF OTTAWA-CARLETON  
MUNICIPALITÉ RÉGIONALE D'OTTAWA-CARLETON

REPORT  
RAPPORT

Our File/N/Réf.           **25 01-96-0050**  
Your File/V/Réf.

DATE                       12 November 1996

TO/DEST.                 Co-ordinator  
Corporate Services and Economic Development Committee

FROM/EXP.               Environment and Transportation Commissioner

SUBJECT/OBJET         **CONTRACT AWARD FOR ORACLE COMPUTER SOFTWARE**

### **DEPARTMENTAL RECOMMENDATION**

**That the Corporate Services and Economic Development Committee approve the purchase of computer software from Oracle Corporation Canada Limited, Mississauga, for a total contract provision of \$77,809.**

### **BACKGROUND**

The Maintenance Management System (MMS) will provide a single integrated application that systematically and comprehensively addresses the information and maintenance needs of the Water Division. Its benefits include:

- ability to provide more timely response to customers and elected officials,
- reduction in duplication in record keeping,
- establishment of a consistent measurement framework to allow for objective performance measurement,
- integration of existing manual and computerized processes,
- integration with other Corporate systems, including Human Resources Information System (HRIS), Geographic Information Systems (GIS), Water Billing and Fleet, resulting in a reduction of duplicate data entry and data management,
- long term reduction of emergency activities due to preventative maintenance and analysis.

The Water Division is in the process of implementing a Maintenance Management System (MMS) obtained from ITX Technologies Inc. The database required for the MMS is provided by Oracle Corporation. This purchase covers both the purchase price of the database software and one year of annual support.

Council approved the MMS project in January of this year. Work has been ongoing since that time to identify the exact system requirements to meet the Water Division needs. This purchase represents the last portion of the hardware and software requirements of the application.

#### EXPENDITURE JUSTIFICATION

The expenditure is required to permit the Environment and Transportation Department to continue with its implementation of a Maintenance Management System in the Water Division. The MMS itself will result in better management information, thus ensuring the provision of cost efficient services to the residents of Ottawa-Carleton.

#### CONSULTATION

The consultation process is not applicable.

#### FINANCIAL STATEMENT

|                          |                  |
|--------------------------|------------------|
|                          | \$               |
| Approved Budget to Date  | 1,050,000        |
| Total Paid and Committed | <u>(726,239)</u> |
| Balance Available        | 323,761          |
| THIS REQUEST             | <u>(77,809)</u>  |
| Balance Remaining        | <u>245,952</u>   |

The cost of the acquisition is \$67,660 plus \$4,736 for GST and \$5,413 for PST, bringing the total cost to \$77,809.

Funds have been provided in the 1996 Capital Budget, Account No. 922-41734-3964, Water Distribution Management System.

CW6626

*Approved by  
M.J.E. Sheflin, P.Eng.*

#### FINANCE DEPARTMENT COMMENT

Funds are available as indicated.

*Approved by T. Fedec  
on behalf of the Finance Commissioner*