

**2. 2000 PROGRAM SUBSIDY FOR FAMILY RESOURCE SERVICES AND PROGRAMS FOR CHILDREN WITH SPECIAL NEEDS**

**COMMITTEE RECOMMENDATIONS**

**That Council approve:**

- **The Program subsidies for Family Resource Services and Programs for Children with Special Needs as presented in the column entitled 2000 Recommended Subsidy in Schedule A retroactive to January 1, 2000;**
- **The pay out of the Region's 20% share of the 1% pay equity adjustment for 1999 and 2000 for Family Resource Services and Programs for Children with Special Needs.**

DOCUMENTATION

1. Social Services Commissioner's report dated 30 May 2000 is immediately attached.
2. Extract of Draft Minute, Community Services Committee meeting of 15 June 2000, follows the report and includes a record of all votes.

Our File/N/Réf.  
 Your File/V/Réf.

DATE 30 May, 2000

TO/DEST. Co-ordinator  
 Community Services Committee

FROM/EXP. Commissioner  
 Social Services

SUBJECT/OBJET **2000 PROGRAM SUBSIDY FOR FAMILY RESOURCE  
 SERVICES AND PROGRAMS FOR CHILDREN WITH SPECIAL  
 NEEDS**

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### DEAPRTMENTAL RECOMMENDATIONS

**That the Community Services Committee recommend Council approve:**

- 1) **The Program subsidies for Family Resource Services and Programs for Children with Special Needs as presented in the column entitled 2000 Recommended Subsidy in Schedule A retroactive to January 1, 2000.**
- 2) **The pay out of the Region's 20% share of the 1% pay equity adjustment for 1999 and 2000 for Family Resource Services and Programs for Children with Special Needs**

### PURPOSE

The purpose of this report is to request approval of the program subsidies for Family Resource Services and Programs for Children with Special Needs.

### BACKGROUND

As of April 1999, the Region assumed responsibility for the management of Family Resource Services and Programs for Children with Special Needs. The level of program subsidy for these programs has remained the same since 1996. At that time, the Ministry of Community and Social Services (MCSS) decreased overall budgets by 6%. Program subsidies for these programs are now cost shared 80/20 between the Province and the Region. The total gross budget for these programs is \$3,614,208.

## FAMILY RESOURCE SERVICES

Family resource services are very diverse, reflecting the varying needs and circumstances of the families and communities they serve. They are non-profit and community based. Through a variety of programs, they support families and children by offering a mix of education, information, activities, material support, and other resources to individuals, family members and groups of families. Programs may include: parent/caregiver education, parent and child drop-ins, toy libraries, playgroups, information and referral, resource libraries, outreach, personal support groups and other special projects. The range of services offered by family resource services varies depending on their specific community context and on available resources. Not all programs are offered by every family resource service, nor are they necessarily provided directly, but may be offered in partnership through cooperation and collaboration with other local groups.

Family resource services strive to work in a holistic way that takes into account the interdependent nature of families' lives and the way families and their members are affected by the communities in which they live. Programs are characterised by their conscious attention to family support principles that focus on prevention and the promotion of well-being, and seek to foster individual, family and community strengths.

There are 21 family resource services located throughout the Region 17; receive funding from the Region under this program. A list can be found in Annex A. They offer services in French and in English. Except for the Parent Resource Centre and the Child Care Providers Resource Network, all are part of a bigger agency such as Community Resource Services Centres, Children Services agencies like Andrew Fleck, Barrhaven, Canadian Mothercraft, Carleton Roman Catholic School Board, Centre préscolaire Coccinelle, Centrepointe, Gloucester and Grandir ensemble. Last year, family resource services had 104,315 adult contacts and 93,264 child contacts.

## PROGRAMS FOR CHILDREN WITH SPECIAL NEEDS

The purpose of the Special Need Program is to provide funding for staff, equipment, supplies, or services required to meet the special needs of handicapped children enrolled in licensed child care centres or licensed home child care programs. Children with special needs or "handicapped children" are defined in the Day Nurseries Act as "a child who has a physical or mental impairment that is likely to continue for a prolonged period of time. As a result of their handicap, they will be limited in activities pertaining to normal living as verified by objective psychological or medical findings. This includes a child with developmental handicap." Children served through these programs have been previously diagnosed through the Children's Hospital of Eastern Ontario.

In Ottawa-Carleton, four agencies are funded under this program. Children's Integration Support Services provides a range of supports to licensed child care programs in order to assist in the inclusion of handicapped children in these programs. The Children's Hospital of Eastern Ontario/Child Development Services Preschool Program provides occupational therapy, physiotherapy and speech-language pathology to children who are supported by Children's Integration Support Services and are enrolled in a licensed child care programs. The Children's Treatment Centre Preschool Program is a

licensed half day child care program for children 2.4 to 4 years of age with long term complex physical disabilities and associated developmental and learning difficulties. The Children at Risk/Thursday's Child Nursery School is a licensed nursery school program for children with the Autism Spectrum Disorder between 2 and 6 years of age. The aim of the program is to help children improve their behavioural, communication and social interaction skills through an individualised centre-based approach using applied behavioural analysis.

In 1999, the four programs for children with special needs served a total of 971 children.

### 2000 PROGRAM SUBSIDY ISSUES

The main issue facing Family Resource Services and Programs for Children with Special Needs is a lack of funding to meet constantly increasing demand for service.

The funding for 17 family resource services and the 4 programs for children with special needs does not all come from the Region. In 2000, the Province and the Region's Social Services through a cost sharing arrangement will be providing up to \$3,734,907 in program subsidies to these programs. Another \$359,805 (10%) will be raised through other sources of funding such as fundraising, members' fees, program registration fees, municipal grants, and other funding streams within MCSS.

The need to secure other funding in order to provide existing services and new programs identified in the community is very time consuming and takes staff away from providing direct services to parents and children. In some areas, funding for additional staff would mean that they could provide more neighbourhood drop-in programs or baby cupboards for high-risk families. For others, the physical space can no longer meet the demand for the service; parents/caregivers are turned away because it would not be safe to have too many adults and children on the premises at the same time. Fundraising can be difficult in areas where the population served is predominantly low income.

The level of salary for staff working in Family Resource Services is comparable to the level of salary of staff working in licensed child care programs. Staff are unionised in 2 of the services. Table I below shows the comparison.

Table I

<b>SALARY LEVELS</b>						
	<b>Family Resource Services</b>			<b>Licensed programs</b>		
	Range (\$)	Average (\$)	Median (\$)	Range (\$)	Average (\$)	Median (\$)
Program Coordinator/ Teacher	17,552 - 38,366	31,582	31,813	17,961 - 38,437	29,847	31,334
Coordinator/ Director/ Supervisor	31,431 - 54,717	40,387	38,529	25,758 - 51,511	40,371	42,548

Since the Region did not administer the funding for Family Resource Services and Programs for Children with Special Needs for all of 1999, staff in these programs did not receive any salary increase in 1999. Social Services is recommending that an increase of 4.75% be approved for salaries, wages and benefits of staff in these programs. This increase represents 1.5% received by staff in licensed child care programs in 1999 and a 3.25% increase recommended for the same staff for 2000. The 4.75% increase would be applied on the portion of the program subsidy representing salaries, wages and benefits. Benefit packages for staff in these programs will also be reviewed as part of the development of a Child Care Service Plan. The column entitled 2000 Recommended Subsidy in Annex B represents the new level of program subsidy.

It is also recommended that the Region approve the pay out of its share of the pay equity increase for 1999 and 2000 for Family Resource Services and Programs for Children with Special Needs. By approving these recommendations, the Region will treat staff from both sectors equitably.

#### PUBLIC CONSULTATION

Staff met representatives of the English and French networks representing these programs throughout this process. No public consultation was held.

#### FINANCIAL IMPACT

Sufficient funds are available in the 2000 Child Care Budget to cover the \$132,955 total cost of the 4.75% increase in the salary and wage portion of the budgets of the Family Resource Services and Special Needs Programs.

*Approved by*

*Dick Stewart*

GP/fp

## Annex A

### FAMILY RESOURCE SERVICES

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**Andrew Fleck Family Resource Centre \***

101 - 2330 Don Reid Drive, Ottawa, ON K1H 1E1

Telephone: 737-6369

**Association des services préscolaires et parascolaires d'Ottawa-Carleton (ASPOC) \***

5, avenue Myrand, Ottawa, ON K1N 5N7

Telephone: 789-3020

**Barrhaven Family Resource Centre \***

56 Kennevale Drive, Nepean, ON K2J 3B2

Telephone: 825-9385

**Canadian Mothercraft of Ottawa-Carleton \***

475 Evered Avenue, Ottawa, ON K1Z 5K9

Telephone: 728-1839

**Carlington Community and Health Services Centre \***

900 Merivale Road, Ottawa, ON K1Z 5Z8

Telephone: 722-4000

**Centrepointe Early Childhood Resource Centre \***

75 Hemmingwood Way, Nepean, ON K2G 5T6

Telephone: 225-4819

**Centre de ressources parents-enfants de Vanier**

*Bureau:*

282, rue Dupuis, 6<sup>ème</sup> étage, Vanier, ON K1L 7H9

Telephone: 744-2892

*Programme:*

306, rue Cyr, Vanier, ON

Telephone: 749-6294

**Centre préscolaire Coccinelle d'Orléans \***

261, avenue Tompkins, Orléans, ON K1E 3K9

Telephone: 824-4544

**Charlemagne Preschool Resource Centre \***

750 Charlemagne Boulevard, Orleans, ON K4A 3M4

Telephone: 834-0081

**Child Care Information / Information sur la garde des petits \***

600 - 700 Industrial Avenue, Ottawa, ON K1G 0Y9

Telephone: 736-1913

**Child Care Providers Resource Network of Ottawa-Carleton \***

1373 Ogilvie Road, Gloucester, ON K1J 7P5

Telephone: 749-5211

**Children's Village of Ottawa-Carleton**

333 Churchill Avenue North, Ottawa, ON K1Z 5B8

Telephone: 725-2040

**Coopérative Carrousel pour parents et enfants francophones inc. \***

5, avenue Myrand, Ottawa, ON K1N 5N7

Telephone: 789-3020

**Gloucester Child Care Services \***

1714 Montreal Road, Gloucester, ON K1J 6N5

Telephone: 742-5500

**Katimavik Preschool Resource Centre \***

180 Katimavik Road, Kanata, ON K2L 4A7

Telephone: 591-6030

**Military Family Resource Centre**

471 Croil Street, Gloucester, ON K1V 1J1

Telephone: 998-4888

**Nepean-Kanata Family Resource Centre \***

*Office and Toy Library:*

210 Woodridge Crescent (in basement)

*Mailing address:*

P.O. Box 11093, Station H, Nepean, ON K2H 7T8

Telephone: 726-1286

**Region of Ottawa-Carleton Health Department**

495 Richmond Road, Ottawa, ON K2A 4A4

*Parent Child Info Line:* 724-4179

**Parent Resource Centre \***

300 Goulburn Private, Ottawa, ON K1N 1C9

Telephone: 565-2467

**Pinecrest Queensway Health & Community Services - Crescendo Programs \***

1365 Richmond Road, 2<sup>nd</sup> floor, Ottawa, ON K2B 6R7

Telephone: 820-4922

**West Carleton Child Care Resources \***

Community Resource Centre

150 Katimavik Road, 2<sup>nd</sup> floor, Kanata, ON K2L 2N2

Telephone: 591-3686

Telephone: 839-5608 (Carp location)

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\* receive funding from the Region under the Family Resource Services Program

## Annex B

8-Jun-00

Agency/Program Name	1999 Program Subsidy	2000 Requested Subsidy	2000 Recommended Subsidy	Comments
<b>SPECIAL NEEDS PROGRAMS</b>				
ANDREW FLECK CHILDREN'S INTEGRATION SUPPORT SERVICES	\$1,651,081.00	\$1,724,681.00	\$1,717,304.00	
CHILDREN AT RISK - THURSDAY'S CHILD	\$93,077.00	\$93,077.00	\$95,547.54	
CHILDREN'S HOSPITAL OF EASTERN ONTARIO - CHILD DEV. SERVICES	\$317,975.00	\$317,975.00	\$331,876.32	
OTTAWA CHILDREN'S TREATMENT CENTRE	\$178,844.00	\$178,844.00	\$184,136.44	
<b>SPECIAL NEEDS PROGRAMS TOTAL</b>	<b>\$2,240,977.00</b>	<b>\$2,314,577.00</b>	<b>\$2,328,864.30</b>	
<b>RESOURCE CENTRES</b>				
ANDREW FLECK CHILD CARE INFORMATION	\$123,386.00	\$123,386.00	\$127,727.00	
ANDREW FLECK FAMILY RESOURCE CENTRE	\$42,626.00	\$42,626.00	\$43,641.23	
ASSOCIATION DES SERVICES PRÉSCOLAIRE & PARASCOLAIRE	\$98,902.00	\$98,902.00	\$101,204.00	
BARRHAVEN CHILD CARE CENTRE	\$15,692.00	\$16,702.00	\$16,400.00	
CANADIAN MOTHERCRAFT OF OTTAWA-CARLETON	\$91,014.00	\$91,014.00	\$94,422.32	
CARLETON ROMAN CATHOLIC CC CORP.	\$147,395.00	\$152,813.56	\$151,873.98	
CARLINGTON COMMUNITY & HEALTH SERVICES	\$57,715.00	\$60,120.00	\$60,120.00	
CENTRE PRÉSCOLAIRE COCCINELLE D'ORLÉANS	\$45,977.00	\$47,977.00	\$46,741.00	
CENTREPOINTE CHILD CARE CORPORATION	\$94,986.00	\$99,996.00	\$98,200.00	
CHILD CARE PROVIDERS' RESOURCE NETWORK	\$92,229.00	\$94,794.03	\$94,794.03	
COMMUNITY RESOURCE CENTRE OF GOL, KAN & WCA	\$81,145.00	\$84,660.00	\$84,660.00	
COOPÉRATIVE LE CARROUSEL	\$144,318.00	\$144,318.00	\$148,774.00	
GLOUCESTER CHILD CARE SERVICES	\$84,114.00	\$88,017.00	\$86,791.00	
NEPEAN KANATA FAMILY RESOURCE CENTRE	\$45,475.00	\$47,620.00	\$47,015.00	
PARENT PRESCHOOL RESOURCE CENTRE	\$127,893.00	\$133,018.00	\$131,480.78	
PINECREST QUEENSWAY HEALTH & COMMUNITY CENTRE	\$80,364.00	\$82,803.00	\$82,803.00	
<b>RESOURCE CENTRES TOTAL</b>	<b>\$1,373,231.00</b>	<b>\$1,408,766.59</b>	<b>\$1,416,647.34</b>	
<b>GRAND TOTAL</b>	<b>\$3,614,208.00</b>	<b>\$3,723,343.59</b>	<b>\$3,745,511.64</b>	

Extract of Draft Minute  
Community Services Committee  
15 June 2000

4. 2000 PROGRAM SUBSIDY FOR FAMILY RESOURCE SERVICES AND PROGRAMS FOR CHILDREN WITH SPECIAL NEEDS  
- Social Services Commissioner report dated 30 May 00

Ms. Suzanne Dugas, representing Regroupement des Services de garde de langue française, expressed support for the staff recommendations, which increase salaries, and permit the resource centres to have equity with child care services. She noted that funding of the resource centres was previously a provincial responsibility. She noted that the families served make considerable use of family resource centres and that current financing is inadequate. At times it is necessary to refuse parents or children for part of the day, and they would like to extend their support to these families.

Ms. Lyne Tremblay, representing Regroupement des Services de garde de langue française, noted that the percentage of children with special needs has increased in the last few years. She noted that it is important point to recognize that the amount of funding is inadequate, and this common among resource centres. She noted that if there is not sufficient funding to keep a centre open all day, it is often the parent who is the most adversely affected, and we would not want to lose this potential client. The mandate of resource centres is to help and support families, and they hope to be able to continue this mandate for the years to come. Ms. Tremblay expressed appreciation for the support and cooperation of Ms. Suzanne Gagnon, Assistant Director, Child Care Directorate, and of Regional staff, Community Services Committee and Council.

**That the Community Services Committee recommend Council approve:**

- **The Program subsidies for Family Resource Services and Programs for Children with Special Needs as presented in the column entitled 2000 Recommended Subsidy in Schedule A retroactive to January 1, 2000;**
- **The pay out of the Region's 20% share of the 1% pay equity adjustment for 1999 and 2000 for Family Resource Services and Programs for Children with Special Needs.**

CARRIED